

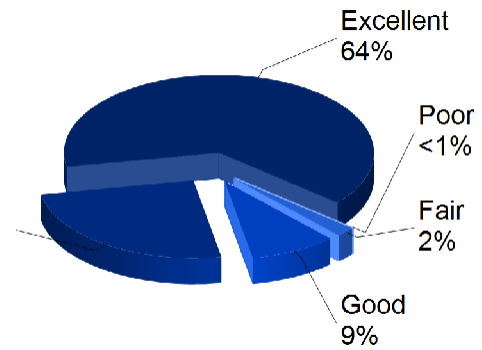
We listened to you and we are improving patient care

At Gunyah of Wellness we carried out a patient survey (the Practice Accreditation and Improvement Survey) and asked for your honest opinions on the service we provide. We listened to your concerns and have taken the following actions in order to make improvements to patient care where you feel it would be most useful:

What you told us	What we have done
<ul style="list-style-type: none">➤ Rotating General Practitioners	<ul style="list-style-type: none">➤ Here at Gunyah of Wellness we try our best to provide continual Continuity of Care➤ The GP's we have working at Gunyah; Dr Frances Robinson, Dr Tamseela Kausar and Dr Lawrence Hindley
<ul style="list-style-type: none">➤ Friendly Staff	<ul style="list-style-type: none">➤ We aim to provide a caring, supportive environment for our patients to attend.
<ul style="list-style-type: none">➤ Great Service	<ul style="list-style-type: none">➤ All General Practitioners have a high level of respect for all patients and staff. The staff portray this to the public also.
<ul style="list-style-type: none">➤ Practice Facilities	<ul style="list-style-type: none">➤ The Practice is well designed and the consultation rooms have a good amount of space. They are aesthetically pleasing.

98%

of all patient ratings about this practice were **good, very good or excellent**



Thank you for your participation in this survey

Patient Experience Survey Results 2019

Gunyah of Wellness



"Striving towards

Overall scores

